

March 17, 2020

To our customers and partners,

While the COVID-19 virus is creating significant uncertainty across the world, we want to assure you that Federal Signal Safety and Security Systems is committed to supporting your business throughout the course of this pandemic.

Our manufacturing plants continue to operate on schedule, shipping quality products every day to distributors and customers around the globe. When the COVID-19 situation emerged in China we took proactive measures to mitigate the supply chain risk and implemented contingency plans for alternative sources. As it became apparent COVID-19 was being transmitted into the United States, we commissioned a Federal Signal Response Team and deployed several “Preventative Measures” designed to protect our employees and our facilities. We are following CDC hygiene recommendations, restricted travel, implemented visitor screening, and employee attendance polices, just to name a few of the measures.

While we are working hard to keep our employees safe and plants open, we also realize there is a risk that a facility becomes compromised and will have to be closed for deep cleaning. Our plants have contingency plans in place to address your need for customer support in the event that a plant has to be closed due to contamination or a government mandate. If you have any questions concerning your product or customer service needs during this difficult time, please contact your Federal Signal sales representative.

Well wishes & stay safe,



Mark Garrett
Vice President/General Manager – Signaling Products