

ABB RESPONSE

The health and safety of our employees, customers and partners remains our number one priority, and we are working hard to assess and mitigate any risks.

We would like to reassure you that we are adapting our operations to meet the challenges of the current situation to ensure we continue to meet your needs and maintain supply of our products and services in light of the extraordinary circumstances created by the coronavirus situation.

We very much value your cooperation with this matter. We are here to help and support you and will keep you informed of any possible impact to our deliveries. Please contact me directly if you would like to discuss any concerns you might have.

Company name –

ABB Installation Products Inc.

Manufacturing operations in China –

ABB Installation Products Inc. does not have manufacturing operations in China.

Raw materials, component parts, or finished goods sourcing from China –

ABB Installation Products Inc. does source raw materials, component parts, or finished goods from China.

Anticipated disruption to operations, raw materials, component parts or finished goods coming from China-

ABB Installation Products Inc. does not anticipate disruptions if production at our 3rd party suppliers begins after the extended New Year.

Mitigation plan in the event of disruption -

ABB Installation Products Inc. will mitigate any potential disruption by utilization of safety stock built up ahead of the New Year for single sourced products and increasing production for multi sourced products.

Business contact in the event of disruptions in customer supply –

Jonathan Huard, jonathan.huard@ca.abb.com

Customer commitment –

ABB Installation Products Inc. is committed to serving its customers and continues to monitor the coronavirus situation and while no disruption is anticipated at this time, in the event that circumstances change, we will send appropriate notification under any applicable Force Majeure provision in an agreement or pursuant to our general terms and conditions.