COVID-19 Update

For More Information, Contact Us At...

Hubbell Killark
Phone: (314) 531-0460
killarkinfo@hubbell.com
www.hubbell-killark.com
April 2, 2020

Dear Customer,

The global outbreak of coronavirus is an unprecedented event, and like all responsible businesses, Killark has been monitoring the current situation closely and following the advice and requirements of the federal and local authorities. We have continued to adapt our business operations to the rapidly changing events around the world, and until now, our essential business operations in Fenton, MO have remained open, with a number of policies and procedures implemented to ensure the safety of our employees.

However, in response to increased virus related concerns, Killark has decided suspend manufacturing at our Fenton, MO site until least April 17th 2020, with immediate effect. This has been an incredibly difficult decision for us to make, but one made easier knowing it to be correct, as every day we watch the human cost of not acting decisively.

As has been the case in other industries, there will be inevitable delays during this time. Serving our customer remains a primary concern, and while we will continue to work to mitigate these delays, we expect delivery of orders to be delayed by at least 2 weeks. We ask that you take appropriate measures to plan for such a delay, to minimize disruption.

We will continue to monitor the situation and provide updates to our customers and others. Please note that Killark will continue to provide On-Line Chat and Technical support and quotations, and accept, load and schedule orders during this time, during our normal office hours: Monday to Thursday 7:00AM to 6:00PM CMT. We encourage you to contact your Customer Service team if you have any questions. Please see an updated contact list, attached, for Technical, price and delivery questions.

We thank you for your understanding. Our businesses have grown through our partnerships and relationships, our thoughts are with you and your families during this time.

Killark Management Team
Customer Service Support

Domestic
- Don Yocum
  T +1 (314) 678-7172
  DYocum@hep.hubbell.com
- Luis Pina
  T +1 (314) 678-7159
  lpina@hep.hubbell.com
- Jenni Koch
  T +1 (314) 678-7389
  jbkoch@hep.hubbell.com
- Pierre Lamour
  T +1 (314) 678-7390
  plamour@hep.hubbell.com
- Tom Williams
  T +1 (314) 678-7394
  TWiliams@hep.hubbell.com
- Phyllis Odehnal
  T +1 (314) 678-7082
  podehnal@hep.hubbell.com
- Shannon Deelo
  T +1 (314) 678-7081
  sdeelo@hep.hubbell.com

International
- Europe
  • Jeff Horvath
    T +1 (314) 678-7388
    jhorvath@hep.hubbell.com
- Middle East
  • Doug Howe
    T +1 (314) 678-7072
    dhowe@hep.hubbell.com
- Asia
  • Tim Spillane
    T +1 (314) 678-7071
    tspillan@hubbell.com
- Lantam
  • John Hastings
    T +1 (314) 678-7070
    jhastings@hep.hubbell.com

Technical Support

Enclosures/Starters
- Mike Schinner, Sr.
  T +1 (314) 678-7078
  mschinne@hep.hubbell.com

Control Stations
- Marty Piraino
  T +1 (314) 678-7077
  mpiraino@hep.hubbell.com

Distribution Equipment
- Frank Ivester
  T +1 (314) 678-7073
  fivester@hep.hubbell.com

Lighting
- Sean Rogers
  T +1 (314) 678-7076
  srogers@hep.hubbell.com
- Greg Ostrenga
  T +1 (314) 678-7079
  gostrenga@hubbell.com

Fittings
- Mike Schinner, Jr.
  T +1 (314) 678-7175
  mcschinner@hep.hubbell.com

Connectivity
- Matt Schnieders
  T +1 (314) 678-7084
  mschnieders@hep.hubbell.com